



31 March 2020
Ablaze Engineering
2 Kyeema Place
Cambridge, TAS 7170

Dear Valued Customer,

We are writing to advise the customers of Ablaze Engineering about the limitations we are employing to limit exposure to the coronavirus (COVID-19).

During the coronavirus outbreak, our focus is on the safety and well-being of our employees, who are vitally important to support you and your business, as well as the communities where we operate. Our second primary area of concern is the safety and continued service of our customers.

Our customers' business continuity is a key priority. We want to minimize service disruptions or impacts to your business. Our goal is to offer the level of quality, responsiveness and support that you have come to expect from Ablaze Engineering. Therefore, if there is any essential works that need to be conducted on your site we would like to request you provide us with any information around the restrictions and limitations you as a business are implementing to ensure safe practices. This will allow us to act accordingly when attending your place of business and lessen the confusion we may encounter from site to site.

Additionally, due to the nature of the pandemic and unknown circumstances, we may encounter increased activity, limited access and time constraints. Your understanding regarding these response times would be greatly appreciated.

Kind Regards and Best Wishes,

The Ablaze Engineering Team